



Privacy Policy for The Arc

Effective Date: 14 May 2026

1. Introduction

At The Arc Skier Development Program ("The Arc"), we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website or sign up for our newsletter or programs.

2. Information We Collect

The Arc may collect and hold Personal Information such as your name, gender, date of birth, contact details (including your address, phone numbers and emails, whether personal or for work), financial information, payment details, bank account details, tax file number and/or products and services information and preferences. In some cases, such as program registration, we may collect information regarding medical information. We treat this with the highest level of confidentiality. In some cases, Usage Data: IP addresses, browser types and pages visited to help us improve website functionality.

3. How We Use Your Information

We use the data we collect to:

- Provide and manage our services and programs.
- Promote and market our products and services to you.
- Improve our website and user experience.

4. Sharing Your Information

We do not sell, rent or trade your personal information to third parties. We may share data only in the following circumstances:

- **Service Providers:** With trusted partners who help us run our website or process payments (who are also bound by privacy laws).
- **Legal Requirements:** If required by law or to protect the safety of our community members.

5. Cookies and Tracking

Our website uses "cookies" to enhance your experience. You can choose to disable cookies through your browser settings, though some features of the site may not function properly as a result.

6. Security of Your Data

We implement a variety of security measures to maintain the safety of your personal information, including SSL (Secure Sockets Layer) encryption for data transmission.

7. Your Rights and Choices

You have the right to:

- **Access/Update:** Request a copy of the data we have for you or ask us to correct it.
- **Opt-Out:** Unsubscribe from our marketing or advocacy emails at any time using the "Unsubscribe" link.
- **Data Deletion:** Request that we delete your personal information, subject to legal record-keeping requirements.

8. Changes to This Policy

We may update this policy periodically. Any changes will be posted on this page with an updated "Effective Date."

9. Contact Us

If you have questions about this Privacy Policy, please contact us at:

The Arc Skier Development Program ("The Arc") HWH Pty Ltd ABN 615 674 121

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